

# Hanan Younes

## UI TEST DEVELOPER/TECHNICAL WRITER

414 Bamberg Cres,  
Waterloo, ON, CANADA

(+1) 226 749 1470

[LinkedIn](#) – [hyounes8@yahoo.com](mailto:hyounes8@yahoo.com)

A goal-oriented, quality-driven individual with a guaranteed commitment and eagerness to master new technologies and skills. Currently working in software testing, while enjoying technical writing opportunities with Open-Source Projects.

### EDUCATION

**University Of  
Waterloo**  
2013 – 2015

**Master of Eng/Electrical & Computer Eng**  
GPA – 3.94

**Conestoga College**  
2019 – 2020

**Graduate Certificate/Mobile Solutions Development**  
GPA – 3.98 – High Distinction

### SKILLS

#### Programming Languages:

- C#, Python, Swift
- Web Design: HTML, CSS, JavaScript
- Database: MS SQL Server and MySQL

#### Operating Systems:

- Windows, basic Mac, Kali/Ubuntu Linux

#### Tools:

- Tech. Writing: GitBook, Hugo, Sphinx, Markdown, & restructured Text – See [Sample Writing](#) & [Featured Technical Guide](#).
- IDE: VS Code, XCode, Spyder IDE, & Android Studio
- Version Control: GitHub, GitLab
- Testing frameworks/tools: NUnit, Junit, Cypress, Selenium
- Collaboration tools: Slack, G-Suite, Jira, Confluence
- Text Editors: Sublime, Brackets, Atom, MS Office suite, & basic LATEX
- Design Tools: MS Visio, UXPin & Balsamiq

#### Soft Skills:

- Finished Google's free [Technical Writing Courses](#)
- Good teamwork and leadership skills acquired from multiple volunteer opportunities
- Quick learner, eager to learn new concepts and technologies
- Successful working in both team and self-directed settings
- Good analytical and problem-solving skills
- Proven multitasking skills acquired while working & studying simultaneously
- Developed strong written and verbal communication skills in English & Arabic from volunteer, study, and work environments

## TECHNICAL WRITING/OPEN-SOURCE WORK EXPERIENCE

**Spyder IDE**  
MAY – NOV 2022

### TECHNICAL WRITER Google Season of Docs 22

- Familiarized myself with the project, which involved more than one repository, by following the existing contributing guidelines, tutorials, workshops, YouTube videos, and other resources.
- Updated the Editor pane's existing user documentation
- Verified, organized, and created new sections for the Editor pane documentation [Editor docs](#)
- Created the Outline pane documentation page - [Outline docs](#)
- Helped flag pain points of the contribution guidelines
- Added annotated images and GIFs to the new documentation
- Collaborated remotely with the project's maintainers
- Reviewed and edited the [Spyder IDE - Google Season of Docs 2022: Case Study](#)
- Wrote a blog post about the GSoD experience available [Here](#)

**AboutCode/ScanCode.io**  
MAY – NOV 2021

### TECHNICAL WRITER Google Season of Docs 21

- Created a HowTo guide for integrating third-party libraries into a ScanCode.io Pipeline
- Added a tutorial for adding a new Pipeline with a third-party library
- Extended the HowTo Guides to cover Software Composition Analysis workflows based on ScanCode.io
- Upgraded the ScanCode.io Web UI documentation – [Latest Docs Found Here](#) & [Case Study Found Here](#)
- Created an introductory video to show how the web UI is used
- Co-created the project's [Landing Page](#)
- Updated and improve the existing Pipe libraries reference API documentation
- Synced the new documentation set with the code to support continuous integration with code changes
- All my work was merged in the project's GitHub repo

**InterMine**  
DEC 2020 – MAR 2021

### TECHNICAL WRITER/MANUAL TESTER The Outreachy Internship

- Wrote all user documentation for the new application using GitBook – [Found Here](#)
- Created [Video Tutorials](#) to help users in understanding the new interface using Camtasia.
- Created annotated images and GIFs to aid learning/understanding
- Tested the InterMine BlueGenes interface and reported any issues or bugs
- Presented the project and overall experience with the InterMine team during a community call – [Found on YouTube](#)

## PROFESSIONAL EXPERIENCE

### OTTO MOTORS

JUN 2021 – present

#### UI TEST DEVELOPER

- Designing and writing test automation scripts
- Representing the testing team in feature meetings
- Creating test strategy, manual and automated test suites using Confluence, GitLab, and Cypress
- Maintaining test cases and test suites in Gitlab
- Reporting and tracking bugs using JIRA software
- Creating internal documentation and wikis using Confluence software
- Working collaboratively across different teams to complete testing assignments
- Communicating testing progress and challenges during daily standups and weekly meetings

### MIOVISION TECH.

JUL – SEP 2019

#### QUALITY ASSURANCE ANALYST (TRAFFICLINK)

- Performed various manual tests, such as unit, regression, integration, and performance testing, to confirm the TrafficLink software's stability
- Executed manual accessibility/UI tests on TrafficLink to ensure that TrafficLink is usable by people with disabilities and that it meets Web Content Accessibility Guidelines (WCAG) 2.0 Level A & Level AA.
- Updated test cases and test suites
- Reported and tracked bugs using JIRA software
- Worked collaboratively with QA and development teams to complete testing assignments
- Communicated testing progress and challenges during standups

### MIOVISION TECH.

JUL 2017 – MAY 2021

#### QUALITY ASSURANCE ADMIN

- Followed established procedures to deliver high-quality data to customers
- Used technical skills and knowledge to determine the root causes of inconsistent data
- Collaborated with team members to resolve data discrepancies
- Provided feedback to leaders to improve overall work quality
- Suggested improvements to existing systems and processes

## VOLUNTEER

### University Of Waterloo

JAN 2021 – JUN 2021

JAN 2020 – MAY 2020

#### Team Mentor

#### Technovation Girls Program